Grant No. 08

111 - Internal Resources Division

Medium Term Expenditure

(Taka in Thousands)

| Description | Budget | Proje | ection |
|-------------------------|------------|------------|------------|
| Description | 2019-20 | 2020-21 | 2021-22 |
| Operating Expenditure | 2301,65,00 | 2462,77,00 | 2635,16,00 |
| Development Expenditure | 597,82,00 | 639,67,00 | 684,44,00 |
| Total | 2899,47,00 | 3102,44,00 | 3319,60,00 |
| | | | |
| Recurrent | 2121,57,04 | 2410,00,71 | 2457,73,62 |
| Capital | 777,63,96 | 691,91,29 | 861,29,38 |
| Financial Asset | 26,00 | 52,00 | 57,00 |
| Liability | 0 | 0 | 0 |
| Total | 2899,47,00 | 3102,44,00 | 3319,60,00 |

1.0 Mission Statement and Major Functions

1.1 Mission Statement

Establish a pro-people tax and savings administration according to the internationally recognized equitable and appropriate tax and savings policy and to mobilize adequate domestic resources by this administration.

1.2 Major Functions

- 1.2.1 Imposition and collection of direct and indirect taxes and formulation/revision of relevant related laws and rules/ regulations;
- 1.2.2 Monitor and control of the activities of the offices engaged in collection of income tax, value added tax, import-export duty, and supplementary duties;
- 1.2.3 Formulation of tax policies and tax laws, fixation of targets of revenue collection and execution of agreements with international organizations and other countries on issues relating to taxation and general co-operation;
- 1.2.4 Identification of areas and fixation of scope and determination of direct and indirect taxes, enhancement of number of new taxpayers and augmentation of tax revenue by motivating people for voluntary compliance;
- 1.2.5 Execution of functions relating to printing and supply of all types of stamps and approvals for holding lotteries according to lottery policy;
- 1.2.6 Collection of disputed revenues through settlement of tax, customs and VAT litigations; and
- 1.2.7 Formulation, update and implementation of policies for national savings schemes.

2.0 Medium Term Strategic Objectives and Activities

| | Medium Term Strategic Objectives | Activities | Implementing Departments/Agencies |
|----|---|---|--|
| | 1 | 2 | 3 |
| 1. | Mobilization of adequate revenue to support government expenditures | Motivating people to pay taxes by undertaking public relations activities, publicity, tax related education and honoring the best VAT and tax payers Introducing automation and e-payment systems | National Board of Revenue |
| | | Reviewing tax exemptions System | |
| | | Printing and supplying of judicial and non- judicial stamps | Secretariat |
| | | Approving lottery management activities as per lottery policy | |
| 2. | Efficient, equitable and effective tax administration | Disposal of disputed cases Introduction of the 'Alternative Dispute Resolution' (ADR) to realize disputed taxes Undertaking intelligence related activities and preventive measures | National Board of Revenue |
| 3. | Widening the base and share of direct taxes | Conducting external surveys and spot- assessment Activities of identifying the new scope of tax deduction at source | National Board of Revenue |
| 4. | Modernizing and simplifying tax laws and procedures and ensuring | Modification and revision of laws, rules and regulations relating to Income Tax, VAT and Custom Duties | Secretariat |
| | taxpayers-friendly environment | Establishing 'Help Desks' for tax payers | National Board of Revenue |
| 5. | Mobilizing domestic savings | Formulating and implementing savings schemes suitable for the people of different classes and professions including women and senior citizens | Secretariat Department of National Savings |
| | | Fixing and rationalizing the profit rates and investment ceilings | Secretariat |
| | | Initiating activities of publicity for attracting investment in saving Scheme. | Department of National Savings |

3.0 Poverty and Gender Reporting

3.1 Impact of Strategic Objectives on Poverty Reduction and Women's Advancement

3.1.1 Mobilization of adequate revenue to support government expenditures:

Impact on Poverty Reduction: No direct impact.

Impact on Women's Advancement: No direct impact.

3.1.2 Efficient, equitable and effective tax administration

Impact on poverty alleviation: No direct impact.

Impact on Women's Advancement: No direct impact.

3.1.3 Widening the base and share of direct taxes

Impact on Poverty Reduction: No direct impact.

Impact on Women's Advancement: No direct impact.

3.1.4 Modernizing and simplifying tax laws and procedures and ensuring taxpayers-friendly environment

Impact on Poverty Reduction: The low-income group of the society has been exempted from payment of taxes by fixing the general tax-exemption ceiling at Tk. 2,50,000.

Impact on Women's Advancement: The tax-exemption ceiling for women has been increased to Tk. 3,00,000 from Tk. 2,75,000. It has a direct impact on women advancement.

3.1.5 Mobilizing domestic savings

Impact on Poverty Reduction: The low and middle income group people of the country are becoming self-reliant and financially solvent by investing their small savings in different profitable saving schemes of the government.

Impact on Women's Advancement: "Paribar Sanchaypatra" bearing higher interest rates has been introduced to help women for investment of their small savings and attain financial solvency.

3.2 Poverty Reduction and Women's Advancement Related Spending

(Taka in Thousands)

| Description | Budget | Proje | ection |
|---------------------|-------------|-------------|-------------|
| Description | 2019-20 | 2020-21 | 2021-22 |
| Poverty Reduction | 28212,02,10 | 31663,50,09 | 35991,93,68 |
| Women's Advancement | 393,07,11 | 376,60,72 | 212,57,75 |

4.1 Priority Spending Areas/Schemes

| | Priority Spending Areas/Schemes | | Related Strategic Objectives |
|----|---|---|--|
| 1. | Rationalization and development of organization, manpower and logistics infrastructures: Schemes for expansion and rationalization of organization, manpower and logistics have been undertaken in line with the growth of the national economy. The 'National Rajaswa Bhavan' project has been undertaken with a view to establish a modern technology-based revenue office. It is very important that all offices of income tax, Value added tax, customs and savings department of Dhaka including others division and district level offices should be transferred into one complex and modernization is much needed. So, this is considered as the highest priority area. | • | Efficient, equitable and effective tax administration Mobilizing domestic savings |
| 2. | Developing ICT Infrastructure and Automation: With a view to providing better services to the taxpayers and increasing revenue collections, revenue departments are being digitalized through an integrated approach by automating Income Tax, VAT and Custom departments and establishing connectivity among the three departments. The programs have been taken to automate the Department of National Savings and Taxes Appellate Tribunals. Within the e-payment platform using the Q-cash network system, initiatives have been launched to introduce paying taxes through online from the taxpayer's bank account for more dynamism in the payment procedure of income tax, Customs duty and VAT. | • | Efficient, equitable and effective tax administration Modernizing and simplifying tax laws, procedures and ensuring taxpayer-friendly environment. Mobilization of Internal savings |
| 3. | Expanding the tax net, curbing tax evasion and simplifying tax laws and the tax payment procedures: The new rules to pay house rent through bank account has been introduced to expand tax net and | • | Modernizing and simplifying tax laws and procedures and ensuring taxpayers-friendly |

| | Priority Spending Areas/Schemes | Related Strategic Objectives |
|----|--|--|
| | curb tax evasion. Specific amount of advance tax on the land transferred in important commercial and residential areas and specific taxes on the basis of floor areas of the property transferred has been imposed. Capacity of the Central Intelligence Cell has been increased. Incentive-based tax management is being introduced. New laws are being formulated and the old laws are revised. Post clearance audit and risk management program has been undertaken to curb tax evasion. Besides, stakeholders have been involved to avoid tax evasion through trade facilitation. | environment. • Efficient, equitable and effective tax administration • widening the tax base and share of direct taxes |
| 4. | Tax education, publishing and taxpayers' service: Various activities such as observing the 'income tax day', organizing 'income tax fair', observing 'VAT day', the 'international customs day', identifying and rewarding the best taxpayers, introducing tax cards, publishing leaflets and booklets, motivating and providing training to taxpayers, arranging talk shows and making publicity on tax education in print and electronic media are being performed to develop the culture of tax compliance. 'Help Desks' and 'One Stop Service' facilities have been established to provide better services to the taxpayers. | Modernizing and simplifying tax laws and procedures and ensuring taxpayers-friendly environment. |
| 5. | Financing in the deficit Budget through National savings scheme: | Mobilization of Internal |
| | The program has been taken to motivate the low income group people for generating more savings. In spite of this Bangladesh Bank, schedule | savings |
| | Bank, post office and savings offices have also taken the better interactive program among the different stake holders. | |

4.2 Medium Term Expenditure Estimates and Projection (2019-20 to 2021-22)

4.2.1 Expenditure by Department/Agencies/Institutional Units

| Description | Budget | Revised | Budget | Projec | ction |
|--|-----------|-----------|------------|-----------|-----------|
| • | 2018 | 3-19 | 2019-20 | 2020-21 | 2021-22 |
| Secretariat, Internal Resources Division | 188,03,97 | 75,93,97 | 204,52,82 | 273,61,76 | 705,92,83 |
| National Board of Revenue | 631,06,62 | 543,91,94 | 1032,50,38 | 949,29,54 | 550,79,94 |
| Customs Office Abroad | 3,98,93 | 3,44,28 | 4,03,00 | 4,82,70 | 5,30,97 |
| Customs Houses | 278,61,08 | 249,86,80 | 213,23,54 | 239,31,60 | 263,24,76 |
| Customs, Excise and VAT Commissionerates | 181,93,16 | 178,37,22 | 194,78,93 | 277,63,02 | 307,51,36 |
| Divisional Offices, Customs, Excise and VAT Commissionerate | 88,72,30 | 123,09,34 | 129,78,00 | 142,75,80 | 157,03,38 |
| Circe Offices, Customs, Excise and VAT Commissionerate | 45,36,00 | 68,04,14 | 76,34,00 | 84,06,40 | 92,47,07 |
| Customs Stations | 6,99,20 | 9,72,90 | 10,94,00 | 12,03,40 | 13,23,34 |
| Custom Bond Commissionerates | 34,11,46 | 26,29,45 | 27,61,12 | 33,28,60 | 36,61,46 |
| Vat-Audit, Intelligence & Investigation Directorate | 12,42,00 | 10,00,78 | 11,73,97 | 14,78,62 | 16,26,48 |
| Customs Intelligence & Investigation Directorate | 15,84,66 | 14,56,75 | 16,56,00 | 18,20,63 | 20,02,70 |
| Regional Offices, Customs Intelligence & Investigation Directorate | 1,62,68 | 2,28,68 | 2,58,00 | 3,00,00 | 3,20,00 |
| Customs Intelligence & Investigation Circles Offices | 4,94,72 | 4,94,72 | 5,49,00 | 5,98,61 | 6,58,47 |
| Customs Valuation and Internal Audit Commissionerate | 6,79,68 | 6,13,38 | 7,27,00 | 8,22,41 | 9,04,65 |
| Duty Drawback and Exemption Directorate | 6,39,91 | 6,31,21 | 6,38,90 | 7,62,19 | 8,38,41 |
| Tax Zones | 192,69,62 | 221,59,83 | 183,44,27 | 214,10,08 | 229,39,05 |
| Inspecting Ranges | 75,38,89 | 79,86,87 | 87,60,00 | 91,22,05 | 100,34,26 |
| Circles | 191,40,00 | 225,94,34 | 249,75,00 | 231,59,40 | 254,75,34 |
| Tax Intelligence and Inspection Directorate | 6,44,55 | 7,41,10 | 6,98,25 | 7,79,90 | 8,57,89 |
| Central Tax Survey Zone | 9,62,39 | 9,24,00 | 5,63,53 | 9,10,00 | 9,50,00 |

| Description | Budget | Revised | Budget | Projec | ction |
|---|------------|------------|------------|------------|------------|
| | 201 | 3-19 | 2019-20 | 2020-21 | 2021-22 |
| Survey Ranges | 50,00 | 65,00 | 82,29 | 80,00 | 85,00 |
| Survey Circles | 1,20,00 | 1,54,00 | 2,49,00 | 2,50,00 | 2,60,00 |
| Large Tax Payers Units | 7,85,79 | 7,63,79 | 8,50,70 | 9,50,80 | 10,45,88 |
| Training Institutes | 50,16,77 | 23,75,41 | 45,63,52 | 60,70,29 | 66,77,32 |
| Tax Appeal Zones | 0 | 0 | 28,08,00 | 30,57,00 | 34,12,82 |
| Appellate Ranges | 0 | 0 | 14,84,00 | 15,85,00 | 16,85,00 |
| Departmental Representative Offices | 0 | 0 | 3,45,18 | 5,10,00 | 5,20,00 |
| Custom, Excise and Vat (Appeal) Commissionerates | 0 | 0 | 9,32,00 | 10,25,20 | 11,72,72 |
| Customs, Excise and Vat Appeal Tribunal | 7,57,38 | 6,10,84 | 5,83,13 | 5,50,00 | 5,60,00 |
| Custom, Excise and Vat (Appeal) Commissionerates | 8,97,72 | 8,11,48 | 0 | 0 | 0 |
| Tax Appeal Tribunal | 11,05,43 | 10,55,60 | 12,39,47 | 13,20,00 | 15,20,00 |
| Tax Appeal Zones | 29,84,73 | 25,61,99 | 0 | 0 | 0 |
| Appellate Ranges | 16,72,00 | 13,38,31 | 0 | 0 | 0 |
| Head Office, Directorate of National Savings | 293,91,04 | 337,18,63 | 269,39,00 | 296,32,71 | 325,95,98 |
| Divisional Offices, Directorate of National Savings | 2,70,28 | 2,63,12 | 2,97,00 | 3,27,04 | 3,59,75 |
| National Saving Special Bureaus | 1,80,56 | 2,38,06 | 2,95,00 | 3,24,31 | 3,56,74 |
| District National Savings Offices | 11,89,48 | 13,24,95 | 15,59,00 | 17,14,94 | 18,86,43 |
| Grand Total : | 2426,63,00 | 2319,82,88 | 2899,47,00 | 3102,44,00 | 3319,60,00 |

4.2.2 Expenditure by Economic Groupwise

| Economic | Description | Budget | Revised | Budget | Projec | ction |
|----------|---|------------|------------|------------|------------|------------|
| Group | | 2018 | 8-19 | 2019-20 | 2020-21 | 2021-22 |
| | Recurrent Expenditure | | | | | |
| 3111 | Wages and salaries in cash | 649,46,91 | 671,31,79 | 770,87,50 | 819,47,41 | 863,54,48 |
| 3211 | Administrative expenses | 429,02,99 | 375,70,25 | 411,32,96 | 422,34,59 | 429,00,79 |
| 3221 | Fees, charges and commissions | 298,73,21 | 345,57,78 | 281,41,44 | 307,23,04 | 339,81,46 |
| 3231 | Training | 11,41,88 | 8,35,28 | 18,42,96 | 8,00,20 | 9,42,49 |
| 3241 | Domestic travel and transfer | 0 | 2,00 | 0 | 0 | 0 |
| 3242 | Foreign travel and transfer | 0 | 1,00 | 0 | 0 | 0 |
| 3243 | Petrol, oil and lubricants | 26,56,52 | 22,55,66 | 27,17,09 | 25,42,13 | 27,77,48 |
| 3244 | Travel and Transfer | 13,78,79 | 11,29,17 | 18,87,79 | 20,13,34 | 21,84,79 |
| 3253 | Public order and safety supplies | 2,03,20 | 6,73,59 | 8,67,84 | 8,96,35 | 9,76,14 |
| 3255 | Printing and stationery | 226,59,47 | 211,45,46 | 276,25,08 | 307,71,71 | 338,05,56 |
| 3256 | General supplies and materials | 3,87,17 | 4,63,39 | 6,50,61 | 8,25,24 | 9,46,35 |
| 3257 | Professional services, honorariums and special expenses | 52,89,17 | 51,84,32 | 93,96,78 | 74,99,81 | 78,39,23 |
| 3258 | Repairs and maintenance | 52,73,26 | 62,26,69 | 82,83,94 | 78,70,05 | 85,74,49 |
| 3631 | Current grants | 35,00 | 35,00 | 0 | 0 | 0 |
| 3821 | Current transfers not elsewhere classified | 24,39,97 | 2,03,42 | 25,01,01 | 110,24,69 | 10,82,18 |
| 3911 | Reserve | 105,03,98 | 12,32,06 | 100,22,04 | 218,52,15 | 234,08,18 |
| | Total : - Recurrent Expenditure | 1896,91,52 | 1786,46,86 | 2121,57,04 | 2410,00,71 | 2457,73,62 |
| | Capital Expenditure | | | | | |
| 4111 | Buildings and structures | 27,80,68 | 199,93,03 | 138,24,73 | 13,89,83 | 16,48,68 |
| 4112 | Machinery and equipment | 217,25,43 | 217,98,49 | 313,02,49 | 140,20,52 | 149,24,38 |
| 4113 | Other fixed assets | 112,77,86 | 60,47,00 | 169,20,68 | 173,25,75 | 101,13,00 |
| 4141 | Land | 41,42,51 | 54,51,50 | 58,33,17 | 35,39,13 | 35,55,66 |
| 4911 | Reserve | 130,00,00 | 5,00 | 98,82,89 | 329,16,06 | 558,87,66 |
| | Total : - Capital Expenditure | 529,26,48 | 532,95,02 | 777,63,96 | 691,91,29 | 861,29,38 |

| Economic | | Description | Budget | Revised | Budget | Projec | ction |
|----------|--------|------------------|------------|------------|------------|------------|------------|
| Group | | | 201 | 8-19 | 2019-20 | 2020-21 | 2021-22 |
| | Assets | | | | | | |
| 7215 | Loans | | 45,00 | 41,00 | 26,00 | 52,00 | 57,00 |
| | | Total : - Assets | 45,00 | 41,00 | 26,00 | 52,00 | 57,00 |
| | | Grand Total : | 2426,63,00 | 2319,82,88 | 2899,47,00 | 3102,44,00 | 3319,60,00 |

5.0 Key Performance Indicator (KPIs)

| | Indicator | Related Strategic Objectives | Unit | Revised Target | Actual | Target | Revised Target | Medi | um Term Ta | argets |
|----|---|------------------------------------|-----------------|-------------------|--------|---------|-------------------|---------|------------|---------|
| | | Objectives | | 2017-18 | | 2018-19 | | 2019-20 | 2020-21 | 2021-22 |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1. | Tax-GDP ratio | 1,2 | % | 11.00 | 8.50 | 13.10 | 13.10 | 14.10 | 14.10 | 15.10 |
| 2. | Ratio of direct to indirect taxes | 1,3 | Ratio | 40:60 | 34.76 | 40:60 | 35.65 | 40:60 | 40:60 | 40:60 |
| 3. | Cost of collection of tax revenue | 2 | % | 0.58 | 1.07 | 0.43 | 0.43 | 0.38 | 0.38 | 0.38 |
| 4. | Stamp Revenue (out of total Non- NBR Revenue | 1 | % | 0.50 | 0.34 | 0.75 | 0.50 | 1.5 | 1.7 | 1.8 |
| 5. | Increasing of Taxpayers number * | 1.3 | Number (Lac) | - | 8.22 | - | 4.50 | 4.75 | 5.00 | 5.00 |

^{*}Due to new addition of KPI no.5, targets of 2017-18 and 2018-19 are not mentioned.

6.0 Recent Achievements, Activities, Output Indicators and Targets and Expenditure Estimates of the Departments/Agencies

6.1 Secretariat

6.1.1 Recent Achievements: In the last three financial years, a total number of 5955 crore judicial and non-judicial stamps have been printed and supplied. At the same time 352 laws/rules/regulations have been modified and revised to modernize and simplify tax related matters. Recently, five savings scheme have been introduced formulating and implementing savings schemes suitable for the people of different classes and professions including women and senior citizens. Besides, total 05 savings scheme have been rationalized to fix profit rates, investment ceilings and deduction of taxes at source.

6.1.2 Activities, Output Indicators and Targets

| | Activities | Output Indicator | Related Strategic | Unit of Measurement | Revised Target | Actual | Target | Revised Target | Medium Term Targets | | |
|----|---|--------------------------------------|----------------------|------------------------|-------------------|--------|--------|-------------------|---------------------|---------|---------|
| | | | Objectives | | 201 | 7-18 | 201 | 8-19 | 2019-20 | 2020-21 | 2021-22 |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 1. | Printing and supplying of judicial and non-judicial stamps | Stamps printed and supplied | 1 | Number (lac) | 9300 | 4420 | 9800 | 9800 | 9900 | 10000 | 10000 |
| 2. | Approving lottery management activities as per lottery policy | Approved lottery | 1 | Number | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| 3. | Modification and revision of laws, rules and regulations relating to Income Tax, VAT and Custom Duties | Laws and procedures modified/revised | 4 | Number | 80 | 70 | 100 | 100 | 120 | 130 | 132 |
| 4. | Formulating and implementing savings schemes suitable for the people of different classes and professions including women and senior citizens | Formulated Saving Certificates | 5 | Number | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| 5. | Fixing and rationalizing the profit rates and investment ceilings | Rationalized savings scheme | 5 | Number | 2 | 2 | 2 | 2 | 2 | 2 | 2 |

6.1.3 Medium Term Expenditure Estimates by Institutional Unit, Schemes and Projects

(Taka in Thousands)

| Name of the Institutional Unit/Scheme/ | Related | Actual | Budget | Revised | Medium Ter | m Expenditure | Estimates | |
|---|----------|----------|-----------|----------|------------|---------------|-----------|--|
| Project | Activity | 2017-18 | 2018 | 3-19 | 2019-20 | 2020-21 | 2021-22 | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| Operating Activities | | | | | | | | |
| General Activity | | | | | | | | |
| 1110101 - Secretariat, Internal Resources Division | 1-5 | 4,79,34 | 10,03,97 | 9,43,97 | 22,53,82 | 17,27,00 | 18,99,00 | |
| Total : General Activity | | 4,79,34 | 10,03,97 | 9,43,97 | 22,53,82 | 17,27,00 | 18,99,00 | |
| Special Activity | | | | | | | | |
| 120000801 - Loans to Government Employees | 1-5 | 0 | 0 | 0 | 26,00 | 52,00 | 57,00 | |
| 120001101 - Stamp Administration-Judicial | 1 | 26,20 | 6,85,00 | 5,35,00 | 6,85,00 | 7,40,00 | 7,95,00 | |
| 120001102 - Stamp Administration-Non Judicial | 1 | 6,36,20 | 60,00,00 | 60,00,00 | 100,00,00 | 110,11,70 | 121,35,17 | |
| 120001199 - Stamp Administration-Others | | 0 | 40,00 | 40,00 | 40,00 | 40,00 | 40,00 | |
| 120007600 - Examination Expense Management | | 0 | 40,00 | 40,00 | 0 | 0 | 0 | |
| 127003201 - Colombo Plan Bureau Drug Advisory Programme | 5 | 0 | 0 | 0 | 4,00 | 4,50 | 5,00 | |
| 127003701 - Commonwealth Association of Tax Administration | 5 | 0 | 0 | 0 | 4,00 | 4,50 | 5,00 | |
| 127005201 - Customs Co-operation Council | 5 | 0 | 0 | 0 | 27,00 | 35,00 | 40,00 | |
| Total : Special Activity | | 6,62,40 | 67,65,00 | 66,15,00 | 107,86,00 | 118,87,70 | 130,77,17 | |
| Support Activity | | | | | | | | |
| 136003200 - Colombo Plan Bureau Drug Advisory Programme | 5 | 0 | 4,00 | 4,00 | 0 | 0 | 0 | |
| 136003700 - Commonwealth Association of Tax Administration | 5 | 0 | 4,00 | 4,00 | 0 | 0 | 0 | |
| 136005200 - Customs Co-operation Council | 5 | 20,08 | 27,00 | 27,00 | 0 | 0 | 0 | |
| Total : Support Activity | | 20,08 | 35,00 | 35,00 | 0 | 0 | 0 | |
| Total : Operating Activities | | 11,61,82 | 78,03,97 | 75,93,97 | 130,39,82 | 136,14,70 | 149,76,17 | |
| Development Activities | | | | | | | | |
| Annual Development Program | | | | | | | | |
| 221000111 - Reserve for unapproved project Internal Resources Division (IRD) | 1-5 | 0 | 110,00,00 | 0 | 74,13,00 | 137,47,06 | 556,16,66 | |
| Total : Annual Development Program | | 0 | 110,00,00 | 0 | 74,13,00 | 137,47,06 | 556,16,66 | |
| Total : Development Activities | | 0 | 110,00,00 | 0 | 74,13,00 | 137,47,06 | 556,16,66 | |
| Total : | | 11,61,82 | 188.03.97 | 75.93.97 | 204.52.82 | 273,61,76 | 705,92,83 | |

6.2 National Board of Revenue (NBR)

6.2.1 Recent Achievements: National Board of Revenue issued tax cards to 423 tax payers in the last three financial years. In the last financial year, income tax fair is organized in 64 districts for public friendly tax environment. Besides,1033 disputes, involving Tk1363 crore, have been resolved through Alternative Dispute Resolution (ADR) process during last three financial years. From February, 2015, L/C module of Bangladesh Bank has been connected to ASYCUDA World which is helpful for curbing fraud of L/C and evaluating imported goods. 36,43,954 tax payers have completed e-TIN registration or Re-registration till June 2018. Furthermore, e-Payment system has been introduced. By this system, tax payers can pay tax through online directly.

6.2.2 Activities, Output Indicators and Targets

| Activities | Output Indicator | Related Strategic | Unit of Measure- | Revised Target | Actual | Target | Revised Target | Mediu | um Term Targets | | |
|---|--|----------------------|---------------------|-------------------|--------|---------|-------------------|---------|-----------------|---------|--|
| | | Objectives | ment | 2017-18 | | 2018-19 | | 2019-20 | 2020-21 | 2021-22 | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | |
| Motivating people to pay taxes by undertaking | Income tax fair organized | | | 250 | 255 | 260 | 260 | 260 | 270 | 280 | |
| publicity and public relations activities, providing tax education and honoring the best | Print & electronic media campaigns conducted | 1 | Number | 2100 | 2500 | 2650 | 2650 | 2700 | 2700 | 2700 | |

| Activities | Output Indicator | Related Strategic | Unit of Measure- | Revised Target | Actual | Target | Revised Target | Medium Term Targets | | | |
|---|--|----------------------|---------------------|-------------------|---------|---------|-------------------|---------------------|---------|---------|--|
| | | Objectives | ment | 201 | 7-18 | 201 | 8-19 | 2019-20 | 2020-21 | 2021-22 | |
| VAT and tax payers | Tax cards issued | | | 300 | 181 | 400 | 181 | 181 | 181 | 181 | |
| Introducing automation and e-payment tax management systems | Automated customs declarations | | | 1501825 | 1432180 | 1800000 | 1500000 | 2100000 | 2300000 | 2400000 | |
| | Online VAT Registration | | | 70000 | 60000 | 100000 | 65000 | 70000 | 80000 | 90000 | |
| | Online VAT returns Submitted | 1 | Number | 1000 | 0 | 5000 | 0 | 8000 | 11000 | 12000 | |
| | Online TIN Registration (Cumulative) | | | 2700000 | 3600000 | 3200000 | 4050000 | 4525000 | 5025000 | 5525000 | |
| | E-filing of income tax returns | | | 30000 | 22500 | 50000 | 45000 | 50000 | 60000 | 75000 | |
| Reviewing tax exemptions/Rebate | Exemption of tax and tax benefits gradually | 1 | Number | 2 | 2 | 2 | 2 | 2 | 2 | 2 | |
| Disposal of disputed cases | Cases disposed of | 2 | Number | 5000 | 9500 | 6000 | 6000 | 7000 | 9000 | 10000 | |
| 5. Introducing the | Cases resolved | 2 | Number | 300 | 1398 | 500 | 500 | 600 | 700 | 800 | |
| 'Alternative Dispute Resolution' (ADR) to realize disputed taxes | Realized Taka | | Taka (crore) | 250 | 195 | 270 | 270 | 300 | 350 | 400 | |
| Undertaking intelligence activities and preventive | Evaded customs duty detected | | | 8500 | 5.01 | 12000 | 7.00 | 8.00 | 10.00 | 11.00 | |
| measures to curb tax evasion | Evaded VAT detected | | Taka (crore) | 900 | 375 | 1000 | 1000 | 1100 | 1200 | 1300 | |
| | Evaded income tax detected | | | 650 | 221 | 700 | 700 | 800 | 900 | 950 | |
| | Prosecutions started for evasion and tax frauds | 2 | | 100 | 5111 | 150 | 3500 | 3600 | 900 950 | 3800 | |
| | Tax evasion/fraud related complaints investigated | | Number | 600 | 511 | 800 | 600 | 650 | 700 | 700 | |
| Conducting external survey and spot- assessment | Spot assessments made for small businesses & professionals | 3 | Number | 30000 | 25000 | 50000 | 50000 | 60000 | 65000 | 70000 | |
| | External surveys conducted | | | 600000 | 822859 | 800000 | 800000 | 1000000 | 1200000 | 1200000 | |
| Widening the scope of tax deductions at sources | Goods/services brought under TDS | 3 | Number | 120 | 111 | 250 | 250 | 250 | 250 | 250 | |
| Establishing 'Help Desks' for taxpayers | Help Desks Institutionalized | 4 | Number | 200 | 200 | 300 | 300 | 350 | 360 | 370 | |

6.2.3 Medium Term Expenditure Estimates by Institutional Unit, Schemes and Projects

| Name of the Institutional Unit/Scheme/ | Related Actual | | Budget | Revised | Medium Term Expenditure Estimates | | | |
|--|----------------|-----------|-----------|-----------|-----------------------------------|-----------|-----------|--|
| Project | Activity | 2017-18 | 2018-19 | | 2019-20 | 2020-21 | 2021-22 | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| Operating Activities | | | | | | | | |
| General Activity | | | | | | | | |
| 1110201 - National Board of Revenue | 1-9 | 202,05,98 | 291,68,62 | 205,96,34 | 355,81,38 | 291,09,60 | 261,52,60 | |
| 1110202 - Customs Office Abroad | 1-9 | 1,77,22 | 3,98,93 | 3,44,28 | 4,03,00 | 4,82,70 | 5,30,97 | |
| 1110203 - Customs Houses | 1-9 | 89,47,49 | 265,87,08 | 248,85,10 | 213,23,54 | 239,31,60 | 263,24,76 | |

| Name of the Institutional Unit/Scheme/ | Related | Actual | Budget | Revised | Medium Ter | m Expenditure | Estimates |
|--|----------|-----------|------------|------------|------------|---------------|------------|
| Project | Activity | 2017-18 | 201 | 8-19 | 2019-20 | 2020-21 | 2021-22 |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 1110204 - Customs, Excise and VAT Commissionerates | 1-9 | 192,57,53 | 180,47,70 | 177,01,46 | 194,78,93 | 277,63,02 | 307,51,36 |
| 1110205 - Divisional Offices, Customs, Excise and VAT Commissionerate | 1-9 | 0 | 88,72,30 | 123,09,34 | 129,78,00 | 142,75,80 | 157,03,38 |
| 1110206 - Circe Offices, Customs, Excise and VAT Commissionerate | 1-9 | 0 | 45,36,00 | 68,04,14 | 76,34,00 | 84,06,40 | 92,47,07 |
| 1110207 - Customs Stations | 1-9 | 0 | 6,99,20 | 9,72,90 | 10,94,00 | 12,03,40 | 13,23,34 |
| 1110208 - Custom Bond Commissionerates | 1-9 | 22,58,89 | 34,11,46 | 26,29,45 | 27,61,12 | 33,28,60 | 36,61,46 |
| 1110209 - Vat-Audit, Intelligence & Investigation Directorate | 1-9 | 5,85,06 | 12,22,00 | 9,70,78 | 11,73,97 | 14,78,62 | 16,26,48 |
| 1110210 - Customs Intelligence & Investigation Directorate | 1-9 | 13,27,57 | 15,04,66 | 14,56,25 | 16,56,00 | 18,20,63 | 20,02,70 |
| 1110211 - Regional Offices, Customs Intelligence & Investigation Directorate | 1-9 | 0 | 1,62,68 | 2,28,68 | 2,58,00 | 3,00,00 | 3,20,00 |
| 1110212 - Customs Intelligence & Investigation Circles Offices | 1-9 | 0 | 4,94,72 | 4,94,72 | 5,49,00 | 5,98,61 | 6,58,47 |
| 1110213 - Customs Valuation and Internal Audit Commissionerate | 1-9 | 4,18,08 | 6,79,68 | 6,13,38 | 7,27,00 | 8,22,41 | 9,04,65 |
| 1110214 - Duty Drawback and Exemption Directorate | 1-9 | 3,34,38 | 6,29,91 | 6,16,21 | 6,38,90 | 7,62,19 | 8,38,41 |
| 1110215 - Tax Zones | 1-9 | 310,51,70 | 190,34,77 | 214,92,31 | 183,44,27 | 214,10,08 | 229,39,05 |
| 1110216 - Inspecting Ranges | 1-9 | 0 | 75,38,89 | 79,86,87 | 87,60,00 | 91,22,05 | 100,34,26 |
| 1110217 - Circles | 1-9 | 0 | 191,40,00 | 225,94,34 | 249,75,00 | 231,59,40 | 254,75,34 |
| 1110218 - Tax Intelligence and Inspection Directorate | 1-9 | 5,55,80 | 6,44,55 | 7,41,10 | 6,98,25 | 7,79,90 | 8,57,89 |
| 1110219 - Central Tax Survey Zone | 1-9 | 7,87,72 | 9,62,39 | 9,24,00 | 5,63,53 | 9,10,00 | 9,50,00 |
| 1110221 - Survey Ranges | 1-9 | 0 | 50,00 | 65,00 | 82,29 | 80,00 | 85,00 |
| 1110222 - Survey Circles | 1-9 | 0 | 1,20,00 | 1,54,00 | 2,49,00 | 2,50,00 | 2,60,00 |
| 1110223 - Large Tax Payers Units | 1-9 | 5,78,87 | 7,85,79 | 7,63,79 | 8,50,70 | 9,50,80 | 10,45,88 |
| 1110224 - Training Institutes | 1-9 | 17,43,52 | 50,16,77 | 23,75,41 | 45,63,52 | 60,70,29 | 66,77,32 |
| 1110225 - Tax Appeal Zones | 4 | 0 | 0 | 0 | 28,08,00 | 30,57,00 | 34,12,82 |
| 1110226 - Appellate Ranges | 4 | 0 | 0 | 0 | 14,84,00 | 15,85,00 | 16,85,00 |
| 1110227 - Departmental Representative Offices | 4 | 0 | 0 | 0 | 3,45,18 | 5,10,00 | 5,20,00 |
| 1110228 - Custom, Excise and Vat (Appeal) Commissionerates | 4 | 0 | 0 | 0 | 9,32,00 | 10,25,20 | 11,72,72 |
| 1110301 - Customs, Excise and Vat Appeal Tribunal | 1-9 | 2,92,27 | 7,57,38 | 6,10,84 | 5,83,13 | 5,50,00 | 5,60,00 |
| 1110302 - Custom, Excise and Vat (Appeal) Commissionerates | 1-9 | 4,74,38 | 8,97,72 | 8,11,48 | 0 | 0 | 0 |
| 1110401 - Tax Appeal Tribunal | 1-9 | 8,78,80 | 11,05,43 | 10,55,60 | 12,39,47 | 13,20,00 | 15,20,00 |
| 1110402 - Tax Appeal Zones | 1-9 | 23,98,58 | 29,84,73 | 25,61,99 | 0 | 0 | 0 |
| 1110403 - Appellate Ranges | 1-9 | 0 | 16,72,00 | 13,38,31 | 0 | 0 | 0 |
| Total : General Activity | | 922,73,84 | 1571,25,36 | 1540,98,07 | 1727,35,18 | 1850,63,30 | 1972,40,93 |
| Special Activity | | | | | | | |
| 120007600 - Examination Expense Management | 1-9 | 0 | 2,34,85 | 6,67,52 | 0 | 0 | 0 |
| 120007600 - Examination Expense Management | 1-9 | 0 | 12,74,00 | 1,01,70 | 0 | 0 | 0 |
| 120007600 - Examination Expense Management | 1-9 | 0 | 80,00 | 50 | 0 | 0 | 0 |
| 120007600 - Examination Expense Management | 1-9 | 0 | 1,45,46 | 1,35,76 | 0 | 0 | 0 |
| 120007600 - Examination Expense Management | 1-9 | 0 | 10,00 | 15,00 | 0 | 0 | 0 |
| 120007600 - Examination Expense Management | 1-9 | 0 | 20,00 | 30,00 | 0 | 0 | 0 |
| 120011400 - ASYCUDA World | 1-9 | 29,49,06 | 60,00,00 | 49,59,60 | 118,00,00 | 120,00,00 | 124,00,00 |
| 120011900 - Income Tax Fair | 1,2,8,9 | 0 | 0 | 0 | 25,00,00 | 25,50,00 | 26,00,00 |
| 120012000 - VAT Week | 1,2,8,9 | 0 | 0 | 0 | 10,00,00 | 10,50,00 | 11,00,00 |
| Total : Special Activity | | 29,49,06 | 77,64,31 | 59,10,08 | 153,00,00 | 156,00,00 | 161,00,00 |
| Total : Operating Activities | | 952,22,90 | 1648,89,67 | 1600,08,15 | 1880,35,18 | 2006,63,30 | 2133,40,93 |

| Name of the Institutional Unit/Scheme/ | Related Actual | | Budget | Revised | Medium Tei | e Estimates | |
|--|----------------|------------|------------|------------|------------|-------------|------------|
| Project | Activity | 2017-18 | 201 | 8-19 | 2019-20 | 2020-21 | 2021-22 |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Development Activities | | | | | | | |
| Annual Development Program | | | | | | | |
| 222004000 - Feasibility Study of the Project on Construction of Mongla Custom House (01/02/2018 - 30/06/2019) Approved | 1-9 | 0 | 1,20,00 | 1,20,00 | 0 | 0 | 0 |
| 223014600 - Bond Management Automation Project | 1-9 | 0 | 50,00,00 | 2,94,00 | 1,00 | 12,54,11 | 0 |
| 223014700 - Bangladesh Regional Connectivity Project-1: National Single Window Implementation & Strengthening Customs Modernization Project (01/07/2017-30/06/2020) Approved | 1-9 | 0 | 60,00,00 | 8,73,00 | 176,40,00 | 229,65,83 | 128,27,34 |
| 224001800 - VAT & Supplementary Duty Act, 2012 Implementation (VAT: Online) Project (01/01/2013 - 31/12/2018) Revised - II Approved | 2 | 86,27,84 | 158,18,00 | 95,13,00 | 178,19,00 | 260,00,00 | 0 |
| 224001900 - Construction of Revenue Building (01/07/2009 - 30/06/2019)-approved | 1 | 41,34,08 | 10,00,00 | 180,26,00 | 146,09,00 | 0 | 0 |
| 224245100 - Construction of Sathkhira Customs, Excise And VAT Division & Bhomra Lc Station (01/07/2017-30/06/2020) | 1-9 | 0 | 0 | 10,00 | 23,00,00 | 0 | 0 |
| Total : Annual Development Program | | 127,61,92 | 279,38,00 | 288,36,00 | 523,69,00 | 502,19,94 | 128,27,34 |
| Total : Development Activities | | 127,61,92 | 279,38,00 | 288,36,00 | 523,69,00 | 502,19,94 | 128,27,34 |
| Total : | | 1079,84,82 | 1928,27,67 | 1888,44,15 | 2404,04,18 | 2508,83,24 | 2261,68,27 |

6.3 Department of National Savings

Recent Achievements: In the last three financial years, investment of taka 53712.45, 75134.73 & 78788.68 crores have been achieved by National Savings Schemes.E-savings software has been introduced in all savings offices to provide better services to more investors with minimum personnel.

6.3.2 Activities, Output Indicators and Targets

| | Activities | Output Indicator | Related Strategic | Unit of Measurement | Revised Target | Actual | Target | Revised Target | Mediu | ım Term 1 | argets |
|----|---|--|----------------------|------------------------|-------------------|--------------|---------|-------------------|---------|-----------|---------|
| | | | Objectives | | 201 | 7-18 | 2018-19 | | 2019-20 | 2020-21 | 2021-22 |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| | Formulating and implementing saving schemes suitable for the | Amounts of savings collected from savings schemes | | Taka (Crore) | 45000 | 78784.6 8 | 47250 | 47250 | 30000 | 35000 | 36000 |
| | people of different classes and professions including women and senior citizens | Sold/distributed savings schemes | 5 | Number (Lac) | 32.00 | 23.00 | 33.00 | 22.00 | 34.00 | 35.00 | 24.00 |
| | | Printing registers for sales and sales statement pad | | | 15.00 | 3.15 | 42.00 | 15.00 | 30.00 | 18.00 | 15.00 |
| 2. | Simplifying investment activities and attracting investments in national savings schemes | Training on rules and policies of savings schemes | 5 | Number | 900 | 710 | 950 | 900 | 1000 | 1000 | 1000 |
| | | Printing and distribution of leaflets and booklets | | | 255000 | 255000 | 280000 | 300000 | 300000 | 350000 | 350000 |
| | | Numbers of savings week observed in division and district level | | Number | 64 | 64 | 64 | 64 | 64 | 64 | 64 |
| | | Advertisement published in daily news papers | | Number | 25 | 25 | 25 | 20 | 30 | 35 | 45 |

6.3.3 Medium Term Expenditure Estimates by Institutional Unit, Schemes and Projects

| Name of the Institutional Unit/Scheme/ | Related | Actual | Budget | Revised | Medium Term Expenditure Estimates | | | |
|---|----------|-----------|-----------|-----------|-----------------------------------|----------------------------|-----------|--|
| Project | Activity | 2017-18 | 201 | 8-19 | 2019-20 | 2020-21 7 296,32,71 | 2021-22 | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| Operating Activities | | | | | | | | |
| General Activity | | | | | | | | |
| 1110501 - Head Office, Directorate of National Savings | 1-2 | 180,74,48 | 293,91,04 | 337,18,63 | 269,39,00 | 296,32,71 | 325,95,98 | |
| 1110502 - Divisional Offices, Directorate of National Savings | 1-2 | 0 | 2,70,28 | 2,63,12 | 2,97,00 | 3,27,04 | 3,59,75 | |
| 1110503 - National Saving Special Bureaus | 1-2 | 0 | 1,80,56 | 2,38,06 | 2,95,00 | 3,24,31 | 3,56,74 | |
| 1110504 - District National Savings Offices | 1-2 | 0 | 11,89,48 | 13,24,95 | 15,59,00 | 17,14,94 | 18,86,43 | |
| Total : General Activity | | 180,74,48 | 310,31,36 | 355,44,76 | 290,90,00 | 319,99,00 | 351,98,90 | |
| Total : Operating Activities | | 180,74,48 | 310,31,36 | 355,44,76 | 290,90,00 | 319,99,00 | 351,98,90 | |
| Total : | | 180,74,48 | 310,31,36 | 355,44,76 | 290,90,00 | 319,99,00 | 351,98,90 | |